

MEET THE CTG FIELD LIAISON OFFICE (FLO)



THE FLO TEAM WILL HELP YOU WITH THE FOLLOWING:

- Any HR query
- Customer service
- Quality control and internal audits
- MyCTG platform and innovation
- Medical issues, claims and follow up
- Rapid mobilisation of new projects
- Data governance and reporting
- Confidential support and access to CTG counselling services



Message 'call me' through any channel and we will call you soonest

FLO IS HERE TO SUPPORT YOU AND ENABLE YOU TO FOCUS ON YOUR JOB.

For any queries, get in touch with us and we will connect you to the right person.

CONTACT FLO FOR:

- Insurance related questions
- Support in processing Staff Action requests (eg extensions, modifications, terminations)
- Contract queries
- MyCTG (training, log in, how to book leave, timesheets, etc)
- Training/e-inductions
- Any feedback on how to improve our services

Valentina

Nazish

Algene

Lourdes

Svitsai

Mildred



HOW TO CONTACT US

• Whatsapp or call
+971 551024968

• Skype
ctghqflo

• Email:
Helpdesk@ctg.org

• Chatbot
www.ctg.org